Terms & Conditions

This document will describe management of our web site www.portale.stuffer.it, as regards processing the personal data of users that visit us. This information is provided in pursuance of Section 13 of Legislative Decree no. 196/2003 to any entity having to do with our web-based services and only applies to our web site and does not concern any web sites that may be visited by an user via external links.

The information provided is also based on the guidelines contained in Recommendation no. 2/2001, which was adopted on 17 May 2001 by the European data protection authorities within the Working Party set up under Article 29 of European Directive 95/46/EC in order to lay down minimum requirements for the collection of personal data online – especially with regard to arrangements, timing and contents of the information to be provided by data controllers to users visiting web pages for whatever purpose.

Stuffer S.p.A may collect certain information from you on or through this website (the "Site"). Stuffer S.p.A uses this information to deliver the services offered on the Site, to inform you of changes to the Site or your account, to enhance the Site, to prevent illegal or potentially prohibited conduct, and to enforce our Terms of Use (the "Terms"), which incorporate this Privacy Policy by reference.

This Privacy Policy governs our information management policies including, without limitation, how we gathers, stores or shares your information, if at all. Notwithstanding anything to the contrary, this Privacy Policy does not apply to information that is gathered or collected offline.

By using the Site and by submitting information, you agree to the practices described in this Privacy Policy and to any other applicable terms, including the Terms. The information collected from this Site may be retained indefinitely, and may be stored, accessed, and used in jurisdictions whose privacy laws may be different or less protective than those of your home jurisdiction.

We take your privacy very seriously and we work hard to earn and keep your trust. As such, we adhere to the following basic principles to protect your privacy:

- We do not rent or sell your personally identifiable information to third parties for marketing purposes.
- We do not share your contact information without your consent.

Any personally identifiable information that you provide will be secured with industry standard protocols and technology.

1. Information about Cookies

Some features and advertisements on the Site may contain "cookies" or similar preferencetracking technologies. A cookie is a small data file stored by your Internet browser, provided that your computer is set to accept cookies. Cookies help improve the user experience by identifying and gathering information about a user, their browser and preferences for websites they have already visited. The use of cookies allows us to better understand how our users interact with the Site so we can work to improve your user experience. Most modern Internet browsers allow you to change your settings to prevent the storage of new cookies, receive warnings prior to their storage, or to delete cookies from your computer altogether. Please review your browser's instructions for more information, or visit <u>http://www.cookiecentral.com/faq</u>. Please be aware that if you choose to disable cookies, some portions of the Site may cease functioning properly.

2. Third-Party Providers

Stuffer S.p.A. does not use any third-party cookies.

3. No Spam, Spyware or Spoofing

We do not tolerate spam. You are not licensed or otherwise permitted to add other users on the Site to your mailing list (email or physical mail, or any other medium) without their explicit consent. To report spam or spoof emails to Stuffer S.p.A., please forward the email to edp@stuffer.it. You may not use our communication tools to send spam or otherwise send content that would violate the Terms.

4. Anonymous Information

Your use of the Site will be anonymous unless you provide us with personally identifiable information or have provided such information in the past. Stuffer S.p.A. may, from time to time, collect certain anonymous information about your visits to the Site including, but not limited to, information regarding: (1) the date, time and length of your visit; (2) your Internet browser, operating system or Internet service provider; and (3) the referring site, advertisement or email linking to and from the Site. If you access the Site via a wireless device, we may collect information about your wireless device and your wireless communications carrier. Stuffer S.p.A. may aggregate, use and share anonymous user information with third parties for marketing and advertising purposes.

5. Personally Identifiable Information

Stuffer S.p.A. is committed to maintaining and protecting your privacy and is committed to protecting personally identifiable information that you provide in connection with your use of the Site.

In order to use certain features on the Site, including, without limitation, placing orders, requesting documents, you need a user account. You will also be asked to provide certain personally identifiable information and other information about yourself, such as your full name, contact information and full address. You can maintain and update the information by writing us an email to edp@stuffer.it.

Once you give us your personal information, you are no longer anonymous to us. By providing us with personal information, you consent to our collection and storage of your information.

6. Data Security

Stuffer S.p.A. uses industry standard technologies to safeguard your data from unauthorized use and disclosure and to prohibit possible security breaches of the Site. Unfortunately no website, computer system or online communication is completely secure. Stuffer S.p.A.cannot

guarantee that unauthorized access, hacking, data loss, or other breaches will never occur. Your use of the Site is at your own risk.

Stuffer S.p.A. will take commercially reasonable steps to use heightened security technologies to protect the transmission and storage of transactional information to the Site. Such heightened security measures may include the secure transmission and encryption of all supplied sensitive financial or other transaction-related information. Such information will only be accessible by authorized individuals with special access rights to our payment systems.

Unless otherwise specified, whenever you make a purchase, your financial and other transaction-related information will only be used to process your transaction and will not be stored on our servers or used for marketing purposes.

7. Notification of Changes

Stuffer S.p.A. may at any time and in its sole discretion, add, modify, or remove any feature, function or portion of the Site, the Terms, and/or the Privacy Policy, in whole or in part, with or without notice to you, prior or otherwise. Any changes to the Privacy Policy will be effective as of the posting date. Stuffer S.p.A. will provide prominent notice on the Site of any major changes to the Privacy Policy. Your continued use of the Site after Stuffer S.p.A. posts any modifications to the Privacy Policy shall be deemed your explicit acceptance of those modifications and shall constitute your agreement to comply with the Privacy Policy, as modified.

8. Contacting Us

If there are any questions regarding this Privacy Policy you may contact us using the information below.

(Operational headquarters) Stuffer Spa - via Copernico 2 - 39100 Bolzano - Bozen Tel. 0471 540200 - P.IVA IT 00098310212

Email: edp@stuffer.it